Austin Area Blandin Broadband Community Brainstorm Meeting Project Idea Report-Out

1. Computer classes - training the trainers to provide 1:1 support to community members - Digital equity/Knowledge workforce

2. Translation software for non-English language speakers, reduces the need for translators - Innovation

3. Community ed class on things people can do with their own tech equipment to improve internet speed - Digital equity

4. Data security training - Innovation

5. Promoting community education tech training classes in multiple ways - Digital equity/Knowledge Workforce

6. Township halls and churches as public access points - Broadband/Digital Equity

7. Small business resilience upgrades; may include tech audit and consulting - Innovation

8. Provide training that meets the needs of non-traditional businesses - Innovation

9. Creating an accurate list of businesses with their online presence to be updated regularly. Help them upgrade their online presence if need be - Innovation/Community Engagement

10. Meet with underrepresented people (that aren't coming to these meetings) to understand what their needs are, perhaps bringing along a trusted person - Digital Equity/Community Engagement

11. Bring classes to employers and other places where people gather so that transportation needs are minimized - Knowledge Workforce/Digital Equity

12. Help center where people could go or call into at places like the food shelf. Provide phones or other devices there, and/or tech support - Digital Equity

13. Use technology to make Austin more attractive for residents and businesses - Community Engagement

14. Zoom rooms for community members to reserve and access - Digital Equity/Innovation/Broadband

15. Examine the community to find areas of high need and install public access there - Broadband/Digital Equity

16. Try to get landlords to provide internet as a service included with rent - Broadband/Digital Equity

17. Help people complete online job applications - Knowledge Workforce/Digital Equity

18. Digital security for older adults to increase their confidence in tech applications - Digital Equity

19. Teaching people who already work in the community on how to help people use technology - Digital Equity/Knowledge Workforce

20. Pair high school students with folks who need tech training - Digital Equity/Community Engagement/Knowledge Workforce

21. Teach people how to use computers - Digital Equity

22. Collect computers from businesses and recycle them for community use - Digital Equity/Sustainability

23. Mentor program where people (perhaps students) could provide 1:1 digital navigation support; multiple languages - Digital equity

24. Additional car chargers in the right spots; put the right chargers in the right locations (fast chargers for short stop places) - Sustainability/Innovation

25. Digital community calendar; be able to print and share in non-digital formats - Community Engagement

26. Provide subsidy for people who cannot afford the Internet - Digital Equity/Broadband

27. Get providers to step up and help create a program to provide subsidized internet service for people in need - Digital Equity/Broadband

28. Create open access network so that there are multiple providers over the same network thereby increasing competition - Broadband/Innovation

29. Promote the Emergency Broadband Benefit and EBB 2.0 program and help people apply for these programs - Digital Equity

30. Partner with broadband providers, especially those who've received funding to make Mower County attractive for immediate build - Broadband

31. Use technology in mentorship capacities - Knowledge Workforce/Community Engagement

32. Use technology to help students engage in extra-curricular activities - Innovation/Community Engagement

33. Livestream community events - Community Engagement/Innovation

34. Citywide Wi-Fi - Broadband/Innovation/Digital Equity

35. Offering incentives to take tech classes such as faster Internet service - Broadband

36. Engage people in online learning/engagement in common waiting room situations - Community Engagement

37. Training and coaching for families' technology use, by other students, recognizing language barriers - Digital Equity

38. Greater availability of service support programs - Digital Equity